

Commitment to product quality

Adlis/Weiyin Corporation ensures that the manufactured products comply with the relevant safety standards and technical requirements and that the products can display all functions under normal conditions of use and maintenance. The company will provide users with a free warranty service of one year or more (excluding consumables, see the attached table for specific details).

The guarantee is valid only when:

- A. During the warranty period, if the company's maintenance personnel confirm that it is damaged due to manufacturing processes and materials, a free warranty can be provided. The company is responsible for shipping the spare parts and bearing the transportation costs related to the spare parts.
- B. The product is purchased from Adlis / Weiyin factory or Adlis / Weiyin authorized distributors
- C. The Product is NOT transferable to any third party either owned or during the contract period.
- D. The Product is not repaired or repaired by any party other than those named by Adlis / Weiyin.
- E. The model and serial plate must not be erased or removed from the product.

One of the following reasons you cannot enjoy the terms of the free warranty service of the company's warranty period.

- A. Damage or loss caused by modification, alteration, repair by any unauthorized party
- B. Damage or loss caused by the mishandling of the customer or person (s) who have accessed the Product
- C. Damage or loss caused by another device that is connected to the product.
- D. Damage resulting from accident, misuse, abuse, handling, or failure of the customer to follow the normal operating procedure outlined in the user manual.
- E. Damage caused by use in an inappropriate location, such as 304 stainless steel material, is necessary on shore or in areas with high concentrations of salts and alkalis. If the customer does not inform in advance, the material of the product uses conventional materials, resulting in corrosion and rust damage.
- F. The current, voltage or power of the PV module or the load exceeds the limit value of the controller. (Refers to customers to add appliances or components without authorization)
- G. The temperature of the working environment exceeds the limited working temperature range.
- H. Disassemble, open and repair the controller without permission.
- I. Unauthorized modification of the circuit and damage caused by incorrect installation.
- J. Without opening the battery, first remove the film from the solar panel, causing damage to the controller.
- K. Moving a defective factory product from site A to site B without the manufacturer's permission

- L.** Use a defective product at a fair, expo, demonstration or sell it to a customer without the manufacturer's permission
 - a. The manufacturer can ask for damages to the customer taking into account that the products come with the manufacturer's logo.
- M.** Damage caused by force majeure, such as natural disasters, power grid failures, chemical erosion.
- N.** Damage during transport or loading and unloading
- O.** Man-made damage.

General maintenance and service.

In the rare event that your machine arrives and fails, defective or broken the only course of action is to repair or replace

To comply with the guarantee, the following must be followed:

- A.** Immediately ship replacement equipment or repair equipment.
- B.** If your steam engine or equipment needs repairs, the customer should contact Adlis / Weiyin and receive a report with Authorization Number (RA) and all the information necessary for the repair or return.
- C.** Adlis / Weiyin will not accept returns without a duly.
- D.** All returns must be properly packaged to avoid damage during shipping. An explanation of the problem or damage and a Proof of Purchase must be presented with the return.
- E.** The RA number must be clearly visible on the returned package.
- F.** The customer will be responsible and shipping costs, insurance of the merchandise. Because Adlis / Weiyin will not be responsible for Damage or loss during shipping.
- G.** Warranty is void if: Damage is the result of accident, abuse, alteration, unauthorized use, force majeure, or use of other electricity than indicated on the product.
- H.** The warranty is void if: a person who did not make repairs, modifications or alterations authorized by Adlis / Weiyin.
- I.** The warranty is void if: the client did not perform the required routine maintenance and the damages or problems are directly related to say negligence. It is the responsibility of the client to maintain equipment in good condition.

Manufacturers will not be responsible for monetary damages or losses related to the purchase or use of their equipment. Adlis / Weiyin excludes its responsibility for all physical and moral damages linked to the purchase and use of its products. In all cases, damages cannot exceed the purchase price paid by the initial owner.

The final decision to fulfill the warranty is made by Adlis / Weiyin staff after a technical inspection and after the owner returns the defective products.

Full refund accepted by the manufacturer.

- A.** The customer will have to return the products to his account and cost for a full refund.
- B.** Only after receiving the products the manufacturer will return the amount paid by the customer
- C.** The costs of flights, extra charges, taxes or others will not be returned if they were not contracts in the purchase order of the product (EXW)
- D.** Once the product is sold, and there is no quality problem, no returns will be accepted.
- E.** After the warranty period, the buyer can buy the accessories from the factory normally, and the freight is on their own.

POST SALE SERVICE

TECHNICAL SUPPORT

WARRANTY CARD

Company Name: _____

Product Model Number / name: _____

Date of Purchase: _____ **Where Purchased:** _____

ID Name: _____

Address: _____

E-Mail: _____ **Tlf:** _____ **Web:** _____

My signature below acknowledges that i have read, fully understand, and accept this limited warranty agreement

Signature: _____ Date: _____

Must return within 14 days of purchase with copy of dated register receipt

Please make a copy of this for yourself, and mail to: service@adlis.co.il

- A. The customer will have to return the products to his account and cost for a full refund.
- B. If your steam engine or equipment needs repairs, the customer should contact Adlis / Weiyin and receive a report with Authorization Number (RA) and all the information necessary for the repair or return.
- C. Adlis / Weiyin will not accept returns without a duly.
- D. All returns must be properly packaged to avoid damage during shipping. An explanation of the problem or damage and a Proof of Purchase must be presented with the return.
- E. The RA number must be clearly visible on the returned package.

Warranty Claim Return Authorization

$$\text{N}::\text{O}$$

Claims submitted 30 days following date of service will not be considered

Ship To:

Claim Equipment Serials:**From:**

Part Return Contents

* All returned parts should be clearly marked with RA# and be accompanied with a copy of the "Bulk Claims Processing" print out or they will not be accepted

Qty.	Part #	Description	Tag #	Invoice #	W/O #	Authorization #
Notes: Complaint: Test Cause:						

Smart product quality assurance project		
Warranty Items	Warranty period	Warranty
Main structure of smart products	1 year	The main structure is not deformed.
Surface paint	1 year	Normal use
Solar panels	1 year	Normal use
Controller	1 year	Normal use
battery	1 year	Normal use
LED indicator light	1 year	Normal use
Light strip	1 year	Normal use
Waste aperture flap	1 year	Normal use
Display for filling level	1 year	Normal use
Compression	1 year	Normal use
Filling level sensor	1 year	Normal use
Jam sensor	1 year	Normal use
UV light	1 year	Normal use
Speaker	1 year	Normal use

Remark: our standard warranty is 1 year for above structure and components, can be extended to 10 years, 3% extra is charged per bin and per year for the extended warranty.

ADLIS/WEIYIN CORPORATION

